



Fair Work
OMBUDSMAN

Pay Guide - General Retail Industry Award

[MA000004]

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Pay rates for this award will change from 01 September 2021. The rates in this guide apply from the first full pay period on or after 01 May 2021.

Information about the definition and operation of allowances, penalties and overtime can be found in the [award](#) and the [Pay and Conditions Tool](#).

The best way to get general pay and conditions advice is to register for [My account](#) on our website. Once you have registered you can ask questions and save replies, view tailored information relevant to you and save pages, pay rates and awards.

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However, we cannot guarantee or accept any liability for the accuracy, reliability, currency or completeness of the information available in this pay guide. This is because, for example, there may be a delay between when a change takes effect, and when the information available in the guide is updated.

When considering information available in the pay guide about awards you should also have regard to the terms of the relevant award, which can be found through our [Awards page](#). If our information is inconsistent with the award, then the award applies.

If you need further assistance you can [contact us](#). Alternatively, you may wish to get independent advice from a union, employer association or lawyer on your particular circumstances.

We encourage you to [subscribe to email updates](#) to receive alerts when pay rates and entitlements change in this pay guide.

Rates of pay

Adult

Full-time & part-time

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Classification	Weekly pay rate	Hourly pay rate	Evening - Monday to Friday after 6pm	Saturday - not shiftworkers	Sunday - not shiftworkers	Public holiday - not shiftworkers
Retail employee level 1	\$827.80	\$21.78	\$27.23	\$27.23	\$32.67	\$49.01
Retail employee level 2	\$847.60	\$22.31	\$27.89	\$27.89	\$33.47	\$50.20
Retail employee level 3	\$860.80	\$22.65	\$28.31	\$28.31	\$33.98	\$50.96
Retail employee level 4	\$877.60	\$23.09	\$28.86	\$28.86	\$34.64	\$51.95
Retail employee level 5	\$913.70	\$24.04	\$30.05	\$30.05	\$36.06	\$54.09
Retail employee level 6	\$926.90	\$24.39	\$30.49	\$30.49	\$36.59	\$54.88
Retail employee level 7	\$973.40	\$25.62	\$32.03	\$32.03	\$38.43	\$57.65
Retail employee level 8	\$1,012.90	\$26.66	\$33.33	\$33.33	\$39.99	\$59.99

Table 2 of 3

Classification	Shiftwork - Monday to Friday - non-baking production employees	Early morning shift - baking production employees	Night shift - baking production employees	Saturday - shiftworkers	Sunday - shiftworkers
Retail employee level 1	\$28.31	\$24.50	\$28.31	\$32.67	\$38.12
Retail employee level 2	\$29.00	\$25.10	\$29.00	\$33.47	\$39.04
Retail employee level 3	\$29.45	\$25.48	\$29.45	\$33.98	\$39.64
Retail employee level 4	\$30.02	\$25.98	\$30.02	\$34.64	\$40.41
Retail employee level 5	\$31.25	\$27.05	\$31.25	\$36.06	\$42.07
Retail employee level 6	\$31.71	\$27.44	\$31.71	\$36.59	\$42.68
Retail employee level 7	\$33.31	\$28.82	\$33.31	\$38.43	\$44.84
Retail employee level 8	\$34.66	\$29.99	\$34.66	\$39.99	\$46.66

Table 3 of 3

Classification	Public holiday - shiftworkers	Overtime - Monday to Saturday - first 3 hours	Overtime - Monday to Saturday - after 3 hours	Overtime - Sunday	Overtime - public holiday
Retail employee level 1	\$49.01	\$32.67	\$43.56	\$43.56	\$54.45
Retail employee level 2	\$50.20	\$33.47	\$44.62	\$44.62	\$55.78
Retail employee level 3	\$50.96	\$33.98	\$45.30	\$45.30	\$56.63
Retail employee level 4	\$51.95	\$34.64	\$46.18	\$46.18	\$57.73
Retail employee level 5	\$54.09	\$36.06	\$48.08	\$48.08	\$60.10
Retail employee level 6	\$54.88	\$36.59	\$48.78	\$48.78	\$60.98
Retail employee level 7	\$57.65	\$38.43	\$51.24	\$51.24	\$64.05
Retail employee level 8	\$59.99	\$39.99	\$53.32	\$53.32	\$66.65

Casual

Table 1 of 3

Classification	Hourly pay rate	Evening - Monday to Friday after 6pm	Saturday - not shiftworkers	Sunday - not shiftworkers	Public holiday - not shiftworkers
Retail employee level 1	\$27.23	\$32.67	\$32.67	\$38.12	\$54.45
Retail employee level 2	\$27.89	\$33.47	\$33.47	\$39.04	\$55.78
Retail employee level 3	\$28.31	\$33.98	\$33.98	\$39.64	\$56.63
Retail employee level 4	\$28.86	\$34.64	\$34.64	\$40.41	\$57.73
Retail employee level 5	\$30.05	\$36.06	\$36.06	\$42.07	\$60.10
Retail employee level 6	\$30.49	\$36.59	\$36.59	\$42.68	\$60.98
Retail employee level 7	\$32.03	\$38.43	\$38.43	\$44.84	\$64.05
Retail employee level 8	\$33.33	\$39.99	\$39.99	\$46.66	\$66.65

Table 2 of 3

Classification	Shiftwork - Monday to Friday - non-baking production employees	Early morning shift - baking production employees	Night shift - baking production employees	Saturday - shiftworkers	Sunday - shiftworkers
Retail employee level 1	\$33.76	\$29.95	\$33.76	\$38.12	\$43.56
Retail employee level 2	\$34.58	\$30.68	\$34.58	\$39.04	\$44.62
Retail employee level 3	\$35.11	\$31.14	\$35.11	\$39.64	\$45.30
Retail employee level 4	\$35.79	\$31.75	\$35.79	\$40.41	\$46.18
Retail employee level 5	\$37.26	\$33.06	\$37.26	\$42.07	\$48.08
Retail employee level 6	\$37.80	\$33.54	\$37.80	\$42.68	\$48.78
Retail employee level 7	\$39.71	\$35.23	\$39.71	\$44.84	\$51.24
Retail employee level 8	\$41.32	\$36.66	\$41.32	\$46.66	\$53.32

Table 3 of 3

Classification	Public holiday - shiftworkers	Overtime - Monday to Saturday - first 3 hours	Overtime - Monday to Saturday - after 3 hours	Overtime - Sunday	Overtime - public holiday
Retail employee level 1	\$54.45	\$38.12	\$49.01	\$49.01	\$59.90
Retail employee level 2	\$55.78	\$39.04	\$50.20	\$50.20	\$61.35
Retail employee level 3	\$56.63	\$39.64	\$50.96	\$50.96	\$62.29
Retail employee level 4	\$57.73	\$40.41	\$51.95	\$51.95	\$63.50
Retail employee level 5	\$60.10	\$42.07	\$54.09	\$54.09	\$66.11
Retail employee level 6	\$60.98	\$42.68	\$54.88	\$54.88	\$67.07
Retail employee level 7	\$64.05	\$44.84	\$57.65	\$57.65	\$70.46
Retail employee level 8	\$66.65	\$46.66	\$59.99	\$59.99	\$73.32

Junior

From 1 May 2021, junior rates of pay do not apply to Retail employee level 4 and above - see the Adult tables for rates of pay.

Junior - Full-time & part-time - 15 years and under

Table 1 of 3

Classification	Weekly pay rate	Hourly pay rate	Evening - Monday to Friday after 6pm	Saturday - not shiftworkers	Sunday - not shiftworkers	Public holiday - not shiftworkers
Retail employee level 1	\$372.51	\$9.80	\$12.25	\$12.25	\$14.70	\$22.05
Retail employee level 2	\$381.42	\$10.04	\$12.55	\$12.55	\$15.06	\$22.59
Retail employee level 3	\$387.36	\$10.19	\$12.74	\$12.74	\$15.29	\$22.93

Table 2 of 3

Classification	Shiftwork - Monday to Friday - non-baking production employees	Early morning shift - baking production employees	Night shift - baking production employees	Saturday - shiftworkers	Sunday - shiftworkers
Retail employee level 1	\$12.74	\$11.03	\$12.74	\$14.70	\$17.15
Retail employee level 2	\$13.05	\$11.30	\$13.05	\$15.06	\$17.57
Retail employee level 3	\$13.25	\$11.46	\$13.25	\$15.29	\$17.83

Table 3 of 3

Classification	Public holiday - shiftworkers	Overtime - Monday to Saturday - first 3 hours	Overtime - Monday to Saturday - after 3 hours	Overtime - Sunday	Overtime - public holiday
Retail employee level 1	\$22.05	\$14.70	\$19.60	\$19.60	\$24.50
Retail employee level 2	\$22.59	\$15.06	\$20.08	\$20.08	\$25.10
Retail employee level 3	\$22.93	\$15.29	\$20.38	\$20.38	\$25.48

Junior - Full-time & part-time - 16 years

Table 1 of 3

Classification	Weekly pay rate	Hourly pay rate	Evening - Monday to Friday after 6pm	Saturday - not shiftworkers	Sunday - not shiftworkers	Public holiday - not shiftworkers
Retail employee level 1	\$413.90	\$10.89	\$13.61	\$13.61	\$16.34	\$24.50
Retail employee level 2	\$423.80	\$11.15	\$13.94	\$13.94	\$16.73	\$25.09
Retail employee level 3	\$430.40	\$11.33	\$14.16	\$14.16	\$17.00	\$25.49

Table 2 of 3

Classification	Shiftwork - Monday to Friday - non-baking production employees	Early morning shift - baking production employees	Night shift - baking production employees	Saturday - shiftworkers	Sunday - shiftworkers
Retail employee level 1	\$14.16	\$12.25	\$14.16	\$16.34	\$19.06
Retail employee level 2	\$14.50	\$12.54	\$14.50	\$16.73	\$19.51
Retail employee level 3	\$14.73	\$12.75	\$14.73	\$17.00	\$19.83

Table 3 of 3

Classification	Public holiday - shiftworkers	Overtime - Monday to Saturday - first 3 hours	Overtime - Monday to Saturday - after 3 hours	Overtime - Sunday	Overtime - public holiday
Retail employee level 1	\$24.50	\$16.34	\$21.78	\$21.78	\$27.23
Retail employee level 2	\$25.09	\$16.73	\$22.30	\$22.30	\$27.88
Retail employee level 3	\$25.49	\$17.00	\$22.66	\$22.66	\$28.33

Junior - Full-time & part-time - 17 years**Table 1 of 3**

Classification	Weekly pay rate	Hourly pay rate	Evening - Monday to Friday after 6pm	Saturday - not shiftworkers	Sunday - not shiftworkers	Public holiday - not shiftworkers
Retail employee level 1	\$496.68	\$13.07	\$16.34	\$16.34	\$19.61	\$29.41
Retail employee level 2	\$508.56	\$13.38	\$16.73	\$16.73	\$20.07	\$30.11
Retail employee level 3	\$516.48	\$13.59	\$16.99	\$16.99	\$20.39	\$30.58

Table 2 of 3

Classification	Shiftwork - Monday to Friday - non-baking production employees	Early morning shift - baking production employees	Night shift - baking production employees	Saturday - shiftworkers	Sunday - shiftworkers
Retail employee level 1	\$16.99	\$14.70	\$16.99	\$19.61	\$22.87
Retail employee level 2	\$17.39	\$15.05	\$17.39	\$20.07	\$23.42
Retail employee level 3	\$17.67	\$15.29	\$17.67	\$20.39	\$23.78

Table 3 of 3

Classification	Public holiday - shiftworkers	Overtime - Monday to Saturday - first 3 hours	Overtime - Monday to Saturday - after 3 hours	Overtime - Sunday	Overtime - public holiday
Retail employee level 1	\$29.41	\$19.61	\$26.14	\$26.14	\$32.68
Retail employee level 2	\$30.11	\$20.07	\$26.76	\$26.76	\$33.45
Retail employee level 3	\$30.58	\$20.39	\$27.18	\$27.18	\$33.98

Junior - Full-time & part-time - 18 years**Table 1 of 3**

Classification	Weekly pay rate	Hourly pay rate	Evening - Monday to Friday after 6pm	Saturday - not shiftworkers	Sunday - not shiftworkers	Public holiday - not shiftworkers
Retail employee level 1	\$579.46	\$15.25	\$19.06	\$19.06	\$22.88	\$34.31
Retail employee level 2	\$593.32	\$15.61	\$19.51	\$19.51	\$23.42	\$35.12
Retail employee level 3	\$602.56	\$15.86	\$19.83	\$19.83	\$23.79	\$35.69

Table 2 of 3

Classification	Shiftwork - Monday to Friday - non-baking production employees	Early morning shift - baking production employees	Night shift - baking production employees	Saturday - shiftworkers	Sunday - shiftworkers
Retail employee level 1	\$19.83	\$17.16	\$19.83	\$22.88	\$26.69
Retail employee level 2	\$20.29	\$17.56	\$20.29	\$23.42	\$27.32
Retail employee level 3	\$20.62	\$17.84	\$20.62	\$23.79	\$27.76

Table 3 of 3

Classification	Public holiday - shiftworkers	Overtime - Monday to Saturday - first 3 hours	Overtime - Monday to Saturday - after 3 hours	Overtime - Sunday	Overtime - public holiday
Retail employee level 1	\$34.31	\$22.88	\$30.50	\$30.50	\$38.13
Retail employee level 2	\$35.12	\$23.42	\$31.22	\$31.22	\$39.03
Retail employee level 3	\$35.69	\$23.79	\$31.72	\$31.72	\$39.65

Junior - Full-time & part-time - 19 years

Table 1 of 3

Classification	Weekly pay rate	Hourly pay rate	Evening - Monday to Friday after 6pm	Saturday - not shiftworkers	Sunday - not shiftworkers	Public holiday - not shiftworkers
Retail employee level 1	\$662.24	\$17.43	\$21.79	\$21.79	\$26.15	\$39.22
Retail employee level 2	\$678.08	\$17.84	\$22.30	\$22.30	\$26.76	\$40.14
Retail employee level 3	\$688.64	\$18.12	\$22.65	\$22.65	\$27.18	\$40.77

Table 2 of 3

Classification	Shiftwork - Monday to Friday - non-baking production employees	Early morning shift - baking production employees	Night shift - baking production employees	Saturday - shiftworkers	Sunday - shiftworkers
Retail employee level 1	\$22.66	\$19.61	\$22.66	\$26.15	\$30.50
Retail employee level 2	\$23.19	\$20.07	\$23.19	\$26.76	\$31.22
Retail employee level 3	\$23.56	\$20.39	\$23.56	\$27.18	\$31.71

Table 3 of 3

Classification	Public holiday - shiftworkers	Overtime - Monday to Saturday - first 3 hours	Overtime - Monday to Saturday - after 3 hours	Overtime - Sunday	Overtime - public holiday
Retail employee level 1	\$39.22	\$26.15	\$34.86	\$34.86	\$43.58
Retail employee level 2	\$40.14	\$26.76	\$35.68	\$35.68	\$44.60
Retail employee level 3	\$40.77	\$27.18	\$36.24	\$36.24	\$45.30

Junior - Full-time & part-time - 20 years, employed by the employer for 6 months or less

Table 1 of 3

Classification	Weekly pay rate	Hourly pay rate	Evening - Monday to Friday after 6pm	Saturday - not shiftworkers	Sunday - not shiftworkers	Public holiday - not shiftworkers
Retail employee level 1	\$745.02	\$19.61	\$24.51	\$24.51	\$29.42	\$44.12
Retail employee level 2	\$762.84	\$20.07	\$25.09	\$25.09	\$30.11	\$45.16
Retail employee level 3	\$774.72	\$20.39	\$25.49	\$25.49	\$30.59	\$45.88

Table 2 of 3

Classification	Shiftwork - Monday to Friday - non-baking production employees	Early morning shift - baking production employees	Night shift - baking production employees	Saturday - shiftworkers	Sunday - shiftworkers
Retail employee level 1	\$25.49	\$22.06	\$25.49	\$29.42	\$34.32
Retail employee level 2	\$26.09	\$22.58	\$26.09	\$30.11	\$35.12
Retail employee level 3	\$26.51	\$22.94	\$26.51	\$30.59	\$35.68

Table 3 of 3

Classification	Public holiday - shiftworkers	Overtime - Monday to Saturday - first 3 hours	Overtime - Monday to Saturday - after 3 hours	Overtime - Sunday	Overtime - public holiday
Retail employee level 1	\$44.12	\$29.42	\$39.22	\$39.22	\$49.03
Retail employee level 2	\$45.16	\$30.11	\$40.14	\$40.14	\$50.18
Retail employee level 3	\$45.88	\$30.59	\$40.78	\$40.78	\$50.98

Junior - Full-time & part-time - 20 years, employed by the employer for more than 6 months**Table 1 of 3**

Classification	Weekly pay rate	Hourly pay rate	Evening - Monday to Friday after 6pm	Saturday - not shiftworkers	Sunday - not shiftworkers	Public holiday - not shiftworkers
Retail employee level 1	\$827.80	\$21.78	\$27.23	\$27.23	\$32.67	\$49.01
Retail employee level 2	\$847.60	\$22.31	\$27.89	\$27.89	\$33.47	\$50.20
Retail employee level 3	\$860.80	\$22.65	\$28.31	\$28.31	\$33.98	\$50.96

Table 2 of 3

Classification	Shiftwork - Monday to Friday - non-baking production employees	Early morning shift - baking production employees	Night shift - baking production employees	Saturday - shiftworkers	Sunday - shiftworkers
Retail employee level 1	\$28.31	\$24.50	\$28.31	\$32.67	\$38.12
Retail employee level 2	\$29.00	\$25.10	\$29.00	\$33.47	\$39.04
Retail employee level 3	\$29.45	\$25.48	\$29.45	\$33.98	\$39.64

Table 3 of 3

Classification	Public holiday - shiftworkers	Overtime - Monday to Saturday - first 3 hours	Overtime - Monday to Saturday - after 3 hours	Overtime - Sunday	Overtime - public holiday
Retail employee level 1	\$49.01	\$32.67	\$43.56	\$43.56	\$54.45
Retail employee level 2	\$50.20	\$33.47	\$44.62	\$44.62	\$55.78
Retail employee level 3	\$50.96	\$33.98	\$45.30	\$45.30	\$56.63

Junior - Casual - 15 years and under

Table 1 of 3

Classification	Hourly pay rate	Evening - Monday to Friday after 6pm	Saturday - not shiftworkers	Sunday - not shiftworkers	Public holiday - not shiftworkers
Retail employee level 1	\$12.25	\$14.70	\$14.70	\$17.15	\$24.50
Retail employee level 2	\$12.55	\$15.06	\$15.06	\$17.57	\$25.10
Retail employee level 3	\$12.74	\$15.29	\$15.29	\$17.83	\$25.48

Table 2 of 3

Classification	Shiftwork - Monday to Friday - non-baking production employees	Early morning shift - baking production employees	Night shift - baking production employees	Saturday - shiftworkers	Sunday - shiftworkers
Retail employee level 1	\$15.19	\$13.48	\$15.19	\$17.15	\$19.60
Retail employee level 2	\$15.56	\$13.81	\$15.56	\$17.57	\$20.08
Retail employee level 3	\$15.79	\$14.01	\$15.79	\$17.83	\$20.38

Table 3 of 3

Classification	Public holiday - shiftworkers	Overtime - Monday to Saturday - first 3 hours	Overtime - Monday to Saturday - after 3 hours	Overtime - Sunday	Overtime - public holiday
Retail employee level 1	\$24.50	\$17.15	\$22.05	\$22.05	\$26.95
Retail employee level 2	\$25.10	\$17.57	\$22.59	\$22.59	\$27.61
Retail employee level 3	\$25.48	\$17.83	\$22.93	\$22.93	\$28.02

Junior - Casual - 16 years

Table 1 of 3

Classification	Hourly pay rate	Evening - Monday to Friday after 6pm	Saturday - not shiftworkers	Sunday - not shiftworkers	Public holiday - not shiftworkers
Retail employee level 1	\$13.61	\$16.34	\$16.34	\$19.06	\$27.23
Retail employee level 2	\$13.94	\$16.73	\$16.73	\$19.51	\$27.88
Retail employee level 3	\$14.16	\$17.00	\$17.00	\$19.83	\$28.33

Table 2 of 3

Classification	Shiftwork - Monday to Friday - non-baking production employees	Early morning shift - baking production employees	Night shift - baking production employees	Saturday - shiftworkers	Sunday - shiftworkers
Retail employee level 1	\$16.88	\$14.97	\$16.88	\$19.06	\$21.78
Retail employee level 2	\$17.28	\$15.33	\$17.28	\$19.51	\$22.30
Retail employee level 3	\$17.56	\$15.58	\$17.56	\$19.83	\$22.66

Table 3 of 3

Classification	Public holiday - shiftworkers	Overtime - Monday to Saturday - first 3 hours	Overtime - Monday to Saturday - after 3 hours	Overtime - Sunday	Overtime - public holiday
Retail employee level 1	\$27.23	\$19.06	\$24.50	\$24.50	\$29.95
Retail employee level 2	\$27.88	\$19.51	\$25.09	\$25.09	\$30.66
Retail employee level 3	\$28.33	\$19.83	\$25.49	\$25.49	\$31.16

Junior - Casual - 17 years**Table 1 of 3**

Classification	Hourly pay rate	Evening - Monday to Friday after 6pm	Saturday - not shiftworkers	Sunday - not shiftworkers	Public holiday - not shiftworkers
Retail employee level 1	\$16.34	\$19.61	\$19.61	\$22.87	\$32.68
Retail employee level 2	\$16.73	\$20.07	\$20.07	\$23.42	\$33.45
Retail employee level 3	\$16.99	\$20.39	\$20.39	\$23.78	\$33.98

Table 2 of 3

Classification	Shiftwork - Monday to Friday - non-baking production employees	Early morning shift - baking production employees	Night shift - baking production employees	Saturday - shiftworkers	Sunday - shiftworkers
Retail employee level 1	\$20.26	\$17.97	\$20.26	\$22.87	\$26.14
Retail employee level 2	\$20.74	\$18.40	\$20.74	\$23.42	\$26.76
Retail employee level 3	\$21.06	\$18.69	\$21.06	\$23.78	\$27.18

Table 3 of 3

Classification	Public holiday - shiftworkers	Overtime - Monday to Saturday - first 3 hours	Overtime - Monday to Saturday - after 3 hours	Overtime - Sunday	Overtime - public holiday
Retail employee level 1	\$32.68	\$22.87	\$29.41	\$29.41	\$35.94
Retail employee level 2	\$33.45	\$23.42	\$30.11	\$30.11	\$36.80
Retail employee level 3	\$33.98	\$23.78	\$30.58	\$30.58	\$37.37

Junior - Casual - 18 years

Table 1 of 3

Classification	Hourly pay rate	Evening - Monday to Friday after 6pm	Saturday - not shiftworkers	Sunday - not shiftworkers	Public holiday - not shiftworkers
Retail employee level 1	\$19.06	\$22.88	\$22.88	\$26.69	\$38.13
Retail employee level 2	\$19.51	\$23.42	\$23.42	\$27.32	\$39.03
Retail employee level 3	\$19.83	\$23.79	\$23.79	\$27.76	\$39.65

Table 2 of 3

Classification	Shiftwork - Monday to Friday - non-baking production employees	Early morning shift - baking production employees	Night shift - baking production employees	Saturday - shiftworkers	Sunday - shiftworkers
Retail employee level 1	\$23.64	\$20.97	\$23.64	\$26.69	\$30.50
Retail employee level 2	\$24.20	\$21.46	\$24.20	\$27.32	\$31.22
Retail employee level 3	\$24.58	\$21.81	\$24.58	\$27.76	\$31.72

Table 3 of 3

Classification	Public holiday - shiftworkers	Overtime - Monday to Saturday - first 3 hours	Overtime - Monday to Saturday - after 3 hours	Overtime - Sunday	Overtime - public holiday
Retail employee level 1	\$38.13	\$26.69	\$34.31	\$34.31	\$41.94
Retail employee level 2	\$39.03	\$27.32	\$35.12	\$35.12	\$42.93
Retail employee level 3	\$39.65	\$27.76	\$35.69	\$35.69	\$43.62

Junior - Casual - 19 years

Table 1 of 3

Classification	Hourly pay rate	Evening - Monday to Friday after 6pm	Saturday - not shiftworkers	Sunday - not shiftworkers	Public holiday - not shiftworkers
Retail employee level 1	\$21.79	\$26.15	\$26.15	\$30.50	\$43.58
Retail employee level 2	\$22.30	\$26.76	\$26.76	\$31.22	\$44.60
Retail employee level 3	\$22.65	\$27.18	\$27.18	\$31.71	\$45.30

Table 2 of 3

Classification	Shiftwork - Monday to Friday - non-baking production employees	Early morning shift - baking production employees	Night shift - baking production employees	Saturday - shiftworkers	Sunday - shiftworkers
Retail employee level 1	\$27.02	\$23.97	\$27.02	\$30.50	\$34.86
Retail employee level 2	\$27.65	\$24.53	\$27.65	\$31.22	\$35.68
Retail employee level 3	\$28.09	\$24.92	\$28.09	\$31.71	\$36.24

Table 3 of 3

Classification	Public holiday - shiftworkers	Overtime - Monday to Saturday - first 3 hours	Overtime - Monday to Saturday - after 3 hours	Overtime - Sunday	Overtime - public holiday
Retail employee level 1	\$43.58	\$30.50	\$39.22	\$39.22	\$47.93
Retail employee level 2	\$44.60	\$31.22	\$40.14	\$40.14	\$49.06
Retail employee level 3	\$45.30	\$31.71	\$40.77	\$40.77	\$49.83

Junior - Casual - 20 years, employed by the employer for 6 months or less**Table 1 of 3**

Classification	Hourly pay rate	Evening - Monday to Friday after 6pm	Saturday - not shiftworkers	Sunday - not shiftworkers	Public holiday - not shiftworkers
Retail employee level 1	\$24.51	\$29.42	\$29.42	\$34.32	\$49.03
Retail employee level 2	\$25.09	\$30.11	\$30.11	\$35.12	\$50.18
Retail employee level 3	\$25.49	\$30.59	\$30.59	\$35.68	\$50.98

Table 2 of 3

Classification	Shiftwork - Monday to Friday - non-baking production employees	Early morning shift - baking production employees	Night shift - baking production employees	Saturday - shiftworkers	Sunday - shiftworkers
Retail employee level 1	\$30.40	\$26.96	\$30.40	\$34.32	\$39.22
Retail employee level 2	\$31.11	\$27.60	\$31.11	\$35.12	\$40.14
Retail employee level 3	\$31.60	\$28.04	\$31.60	\$35.68	\$40.78

Table 3 of 3

Classification	Public holiday - shiftworkers	Overtime - Monday to Saturday - first 3 hours	Overtime - Monday to Saturday - after 3 hours	Overtime - Sunday	Overtime - public holiday
Retail employee level 1	\$49.03	\$34.32	\$44.12	\$44.12	\$53.93
Retail employee level 2	\$50.18	\$35.12	\$45.16	\$45.16	\$55.19
Retail employee level 3	\$50.98	\$35.68	\$45.88	\$45.88	\$56.07

Junior - Casual - 20 years, employed by the employer for more than 6 months

Table 1 of 3

Classification	Hourly pay rate	Evening - Monday to Friday after 6pm	Saturday - not shiftworkers	Sunday - not shiftworkers	Public holiday - not shiftworkers
Retail employee level 1	\$27.23	\$32.67	\$32.67	\$38.12	\$54.45
Retail employee level 2	\$27.89	\$33.47	\$33.47	\$39.04	\$55.78
Retail employee level 3	\$28.31	\$33.98	\$33.98	\$39.64	\$56.63

Table 2 of 3

Classification	Shiftwork - Monday to Friday - non-baking production employees	Early morning shift - baking production employees	Night shift - baking production employees	Saturday - shiftworkers	Sunday - shiftworkers
Retail employee level 1	\$33.76	\$29.95	\$33.76	\$38.12	\$43.56
Retail employee level 2	\$34.58	\$30.68	\$34.58	\$39.04	\$44.62
Retail employee level 3	\$35.11	\$31.14	\$35.11	\$39.64	\$45.30

Table 3 of 3

Classification	Public holiday - shiftworkers	Overtime - Monday to Saturday - first 3 hours	Overtime - Monday to Saturday - after 3 hours	Overtime - Sunday	Overtime - public holiday
Retail employee level 1	\$54.45	\$38.12	\$49.01	\$49.01	\$59.90
Retail employee level 2	\$55.78	\$39.04	\$50.20	\$50.20	\$61.35
Retail employee level 3	\$56.63	\$39.64	\$50.96	\$50.96	\$62.29

Apprentice - 4 year apprenticeship - Started before 1 Jan 2014

Table 1 of 3

Classification	Hourly pay rate	Evening - Monday to Friday after 6pm	Saturday - not shiftworkers	Sunday - not shiftworkers	Public holiday - not shiftworkers
Apprentice - 1st year	\$11.55	\$14.44	\$14.44	\$17.33	\$25.99
Apprentice - 2nd year	\$13.86	\$17.33	\$17.33	\$20.79	\$31.19
Apprentice - 3rd year	\$18.48	\$23.10	\$23.10	\$27.72	\$41.58
Apprentice - 4th year	\$20.79	\$25.99	\$25.99	\$31.19	\$46.78

Table 2 of 3

Classification	Shiftwork - Monday to Friday - non-baking production employees	Early morning shift - baking production employees	Night shift - baking production employees	Saturday - shiftworkers	Sunday - shiftworkers
Apprentice - 1st year	\$15.02	\$12.99	\$15.02	\$17.33	\$20.21
Apprentice - 2nd year	\$18.02	\$15.59	\$18.02	\$20.79	\$24.26
Apprentice - 3rd year	\$24.02	\$20.79	\$24.02	\$27.72	\$32.34
Apprentice - 4th year	\$27.03	\$23.39	\$27.03	\$31.19	\$36.38

Table 3 of 3

Classification	Public holiday - shiftworkers	Overtime - Monday to Saturday - first 3 hours	Overtime - Monday to Saturday - after 3 hours	Overtime - Sunday	Overtime - public holiday
Apprentice - 1st year	\$25.99	\$17.33	\$23.10	\$23.10	\$28.88
Apprentice - 2nd year	\$31.19	\$20.79	\$27.72	\$27.72	\$34.65
Apprentice - 3rd year	\$41.58	\$27.72	\$36.96	\$36.96	\$46.20
Apprentice - 4th year	\$46.78	\$31.19	\$41.58	\$41.58	\$51.98

Apprentice - 4 year apprenticeship - Started after 1 Jan 2014 - Did not complete year 12

Table 1 of 3

Classification	Hourly pay rate	Evening - Monday to Friday after 6pm	Saturday - not shiftworkers	Sunday - not shiftworkers	Public holiday - not shiftworkers
Apprentice - 1st year	\$11.55	\$14.44	\$14.44	\$17.33	\$25.99
Apprentice - 2nd year	\$13.86	\$17.33	\$17.33	\$20.79	\$31.19
Apprentice - 3rd year	\$18.48	\$23.10	\$23.10	\$27.72	\$41.58
Apprentice - 4th year	\$20.79	\$25.99	\$25.99	\$31.19	\$46.78

Table 2 of 3

Classification	Shiftwork - Monday to Friday - non-baking production employees	Early morning shift - baking production employees	Night shift - baking production employees	Saturday - shiftworkers	Sunday - shiftworkers
Apprentice - 1st year	\$15.02	\$12.99	\$15.02	\$17.33	\$20.21
Apprentice - 2nd year	\$18.02	\$15.59	\$18.02	\$20.79	\$24.26
Apprentice - 3rd year	\$24.02	\$20.79	\$24.02	\$27.72	\$32.34
Apprentice - 4th year	\$27.03	\$23.39	\$27.03	\$31.19	\$36.38

Table 3 of 3

Classification	Public holiday - shiftworkers	Overtime - Monday to Saturday - first 3 hours	Overtime - Monday to Saturday - after 3 hours	Overtime - Sunday	Overtime - public holiday
Apprentice - 1st year	\$25.99	\$17.33	\$23.10	\$23.10	\$28.88
Apprentice - 2nd year	\$31.19	\$20.79	\$27.72	\$27.72	\$34.65
Apprentice - 3rd year	\$41.58	\$27.72	\$36.96	\$36.96	\$46.20
Apprentice - 4th year	\$46.78	\$31.19	\$41.58	\$41.58	\$51.98

Apprentice - 4 year apprenticeship - Started after 1 Jan 2014 - Completed year 12

Table 1 of 3

Classification	Hourly pay rate	Evening - Monday to Friday after 6pm	Saturday - not shiftworkers	Sunday - not shiftworkers	Public holiday - not shiftworkers
Apprentice - 1st year	\$12.70	\$15.88	\$15.88	\$19.05	\$28.58
Apprentice - 2nd year	\$15.01	\$18.76	\$18.76	\$22.52	\$33.77
Apprentice - 3rd year	\$18.48	\$23.10	\$23.10	\$27.72	\$41.58
Apprentice - 4th year	\$20.79	\$25.99	\$25.99	\$31.19	\$46.78

Table 2 of 3

Classification	Shiftwork - Monday to Friday - non-baking production employees	Early morning shift - baking production employees	Night shift - baking production employees	Saturday - shiftworkers	Sunday - shiftworkers
Apprentice - 1st year	\$16.51	\$14.29	\$16.51	\$19.05	\$22.23
Apprentice - 2nd year	\$19.51	\$16.89	\$19.51	\$22.52	\$26.27
Apprentice - 3rd year	\$24.02	\$20.79	\$24.02	\$27.72	\$32.34
Apprentice - 4th year	\$27.03	\$23.39	\$27.03	\$31.19	\$36.38

Table 3 of 3

Classification	Public holiday - shiftworkers	Overtime - Monday to Saturday - first 3 hours	Overtime - Monday to Saturday - after 3 hours	Overtime - Sunday	Overtime - public holiday
Apprentice - 1st year	\$28.58	\$19.05	\$25.40	\$25.40	\$31.75
Apprentice - 2nd year	\$33.77	\$22.52	\$30.02	\$30.02	\$37.53
Apprentice - 3rd year	\$41.58	\$27.72	\$36.96	\$36.96	\$46.20
Apprentice - 4th year	\$46.78	\$31.19	\$41.58	\$41.58	\$51.98

Apprentice - 3 year apprenticeship - Started before 1 Jan 2014

Table 1 of 3

Classification	Hourly pay rate	Evening - Monday to Friday after 6pm	Saturday - not shiftworkers	Sunday - not shiftworkers	Public holiday - not shiftworkers
Apprentice - 1st year	\$11.55	\$14.44	\$14.44	\$17.33	\$25.99
Apprentice - 2nd year	\$13.86	\$17.33	\$17.33	\$20.79	\$31.19
Apprentice - 3rd year	\$18.48	\$23.10	\$23.10	\$27.72	\$41.58

Table 2 of 3

Classification	Shiftwork - Monday to Friday - non-baking production employees	Early morning shift - baking production employees	Night shift - baking production employees	Saturday - shiftworkers	Sunday - shiftworkers
Apprentice - 1st year	\$15.02	\$12.99	\$15.02	\$17.33	\$20.21
Apprentice - 2nd year	\$18.02	\$15.59	\$18.02	\$20.79	\$24.26
Apprentice - 3rd year	\$24.02	\$20.79	\$24.02	\$27.72	\$32.34

Table 3 of 3

Classification	Public holiday - shiftworkers	Overtime - Monday to Saturday - first 3 hours	Overtime - Monday to Saturday - after 3 hours	Overtime - Sunday	Overtime - public holiday
Apprentice - 1st year	\$25.99	\$17.33	\$23.10	\$23.10	\$28.88
Apprentice - 2nd year	\$31.19	\$20.79	\$27.72	\$27.72	\$34.65
Apprentice - 3rd year	\$41.58	\$27.72	\$36.96	\$36.96	\$46.20

Apprentice - 3 year apprenticeship - Started after 1 Jan 2014 - Did not complete year 12

Table 1 of 3

Classification	Hourly pay rate	Evening - Monday to Friday after 6pm	Saturday - not shiftworkers	Sunday - not shiftworkers	Public holiday - not shiftworkers
Apprentice - 1st year	\$11.55	\$14.44	\$14.44	\$17.33	\$25.99
Apprentice - 2nd year	\$13.86	\$17.33	\$17.33	\$20.79	\$31.19
Apprentice - 3rd year	\$18.48	\$23.10	\$23.10	\$27.72	\$41.58

Table 2 of 3

Classification	Shiftwork - Monday to Friday - non-baking production employees	Early morning shift - baking production employees	Night shift - baking production employees	Saturday - shiftworkers	Sunday - shiftworkers
Apprentice - 1st year	\$15.02	\$12.99	\$15.02	\$17.33	\$20.21
Apprentice - 2nd year	\$18.02	\$15.59	\$18.02	\$20.79	\$24.26
Apprentice - 3rd year	\$24.02	\$20.79	\$24.02	\$27.72	\$32.34

Table 3 of 3

Classification	Public holiday - shiftworkers	Overtime - Monday to Saturday - first 3 hours	Overtime - Monday to Saturday - after 3 hours	Overtime - Sunday	Overtime - public holiday
Apprentice - 1st year	\$25.99	\$17.33	\$23.10	\$23.10	\$28.88
Apprentice - 2nd year	\$31.19	\$20.79	\$27.72	\$27.72	\$34.65
Apprentice - 3rd year	\$41.58	\$27.72	\$36.96	\$36.96	\$46.20

Apprentice - 3 year apprenticeship - Started after 1 Jan 2014 - Completed year 12

Table 1 of 3

Classification	Hourly pay rate	Evening - Monday to Friday after 6pm	Saturday - not shiftworkers	Sunday - not shiftworkers	Public holiday - not shiftworkers
Apprentice - 1st year	\$12.70	\$15.88	\$15.88	\$19.05	\$28.58
Apprentice - 2nd year	\$15.01	\$18.76	\$18.76	\$22.52	\$33.77
Apprentice - 3rd year	\$18.48	\$23.10	\$23.10	\$27.72	\$41.58

Table 2 of 3

Classification	Shiftwork - Monday to Friday - non-baking production employees	Early morning shift - baking production employees	Night shift - baking production employees	Saturday - shiftworkers	Sunday - shiftworkers
Apprentice - 1st year	\$16.51	\$14.29	\$16.51	\$19.05	\$22.23
Apprentice - 2nd year	\$19.51	\$16.89	\$19.51	\$22.52	\$26.27
Apprentice - 3rd year	\$24.02	\$20.79	\$24.02	\$27.72	\$32.34

Table 3 of 3

Classification	Public holiday - shiftworkers	Overtime - Monday to Saturday - first 3 hours	Overtime - Monday to Saturday - after 3 hours	Overtime - Sunday	Overtime - public holiday
Apprentice - 1st year	\$28.58	\$19.05	\$25.40	\$25.40	\$31.75
Apprentice - 2nd year	\$33.77	\$22.52	\$30.02	\$30.02	\$37.53
Apprentice - 3rd year	\$41.58	\$27.72	\$36.96	\$36.96	\$46.20

Adult apprentice - 4 year apprenticeship - Started before 1 Jan 2014

Table 1 of 3

Classification	Hourly pay rate	Evening - Monday to Friday after 6pm	Saturday - not shiftworkers	Sunday - not shiftworkers	Public holiday - not shiftworkers
Apprentice - 1st year	\$11.55	\$14.44	\$14.44	\$17.33	\$25.99
Apprentice - 2nd year	\$13.86	\$17.33	\$17.33	\$20.79	\$31.19
Apprentice - 3rd year	\$18.48	\$23.10	\$23.10	\$27.72	\$41.58
Apprentice - 4th year	\$20.79	\$25.99	\$25.99	\$31.19	\$46.78

Table 2 of 3

Classification	Shiftwork - Monday to Friday - non-baking production employees	Early morning shift - baking production employees	Night shift - baking production employees	Saturday - shiftworkers	Sunday - shiftworkers
Apprentice - 1st year	\$15.02	\$12.99	\$15.02	\$17.33	\$20.21
Apprentice - 2nd year	\$18.02	\$15.59	\$18.02	\$20.79	\$24.26
Apprentice - 3rd year	\$24.02	\$20.79	\$24.02	\$27.72	\$32.34
Apprentice - 4th year	\$27.03	\$23.39	\$27.03	\$31.19	\$36.38

Table 3 of 3

Classification	Public holiday - shiftworkers	Overtime - Monday to Saturday - first 3 hours	Overtime - Monday to Saturday - after 3 hours	Overtime - Sunday	Overtime - public holiday
Apprentice - 1st year	\$25.99	\$17.33	\$23.10	\$23.10	\$28.88
Apprentice - 2nd year	\$31.19	\$20.79	\$27.72	\$27.72	\$34.65
Apprentice - 3rd year	\$41.58	\$27.72	\$36.96	\$36.96	\$46.20
Apprentice - 4th year	\$46.78	\$31.19	\$41.58	\$41.58	\$51.98

Adult apprentice - 4 year apprenticeship - Started after 1 Jan 2014

Table 1 of 3

Classification	Hourly pay rate	Evening - Monday to Friday after 6pm	Saturday - not shiftworkers	Sunday - not shiftworkers	Public holiday - not shiftworkers
Apprentice - 1st year	\$18.48	\$23.10	\$23.10	\$27.72	\$41.58
Apprentice - 2nd year	\$21.78	\$27.23	\$27.23	\$32.67	\$49.01
Apprentice - 3rd year	\$21.78	\$27.23	\$27.23	\$32.67	\$49.01
Apprentice - 4th year	\$21.78	\$27.23	\$27.23	\$32.67	\$49.01

Table 2 of 3

Classification	Shiftwork - Monday to Friday - non-baking production employees	Early morning shift - baking production employees	Night shift - baking production employees	Saturday - shiftworkers	Sunday - shiftworkers
Apprentice - 1st year	\$24.02	\$20.79	\$24.02	\$27.72	\$32.34
Apprentice - 2nd year	\$28.31	\$24.50	\$28.31	\$32.67	\$38.12
Apprentice - 3rd year	\$28.31	\$24.50	\$28.31	\$32.67	\$38.12
Apprentice - 4th year	\$28.31	\$24.50	\$28.31	\$32.67	\$38.12

Table 3 of 3

Classification	Public holiday - shiftworkers	Overtime - Monday to Saturday - first 3 hours	Overtime - Monday to Saturday - after 3 hours	Overtime - Sunday	Overtime - public holiday
Apprentice - 1st year	\$41.58	\$27.72	\$36.96	\$36.96	\$46.20
Apprentice - 2nd year	\$49.01	\$32.67	\$43.56	\$43.56	\$54.45
Apprentice - 3rd year	\$49.01	\$32.67	\$43.56	\$43.56	\$54.45
Apprentice - 4th year	\$49.01	\$32.67	\$43.56	\$43.56	\$54.45

Adult apprentice - 3 year apprenticeship - Started before 1 Jan 2014

Table 1 of 3

Classification	Hourly pay rate	Evening - Monday to Friday after 6pm	Saturday - not shiftworkers	Sunday - not shiftworkers	Public holiday - not shiftworkers
Apprentice - 1st year	\$11.55	\$14.44	\$14.44	\$17.33	\$25.99
Apprentice - 2nd year	\$13.86	\$17.33	\$17.33	\$20.79	\$31.19
Apprentice - 3rd year	\$18.48	\$23.10	\$23.10	\$27.72	\$41.58

Table 2 of 3

Classification	Shiftwork - Monday to Friday - non-baking production employees	Early morning shift - baking production employees	Night shift - baking production employees	Saturday - shiftworkers	Sunday - shiftworkers
Apprentice - 1st year	\$15.02	\$12.99	\$15.02	\$17.33	\$20.21
Apprentice - 2nd year	\$18.02	\$15.59	\$18.02	\$20.79	\$24.26
Apprentice - 3rd year	\$24.02	\$20.79	\$24.02	\$27.72	\$32.34

Table 3 of 3

Classification	Public holiday - shiftworkers	Overtime - Monday to Saturday - first 3 hours	Overtime - Monday to Saturday - after 3 hours	Overtime - Sunday	Overtime - public holiday
Apprentice - 1st year	\$25.99	\$17.33	\$23.10	\$23.10	\$28.88
Apprentice - 2nd year	\$31.19	\$20.79	\$27.72	\$27.72	\$34.65
Apprentice - 3rd year	\$41.58	\$27.72	\$36.96	\$36.96	\$46.20

Adult apprentice - 3 year apprenticeship - Started after 1 Jan 2014

Table 1 of 3

Classification	Hourly pay rate	Evening - Monday to Friday after 6pm	Saturday - not shiftworkers	Sunday - not shiftworkers	Public holiday - not shiftworkers
Apprentice - 1st year	\$18.48	\$23.10	\$23.10	\$27.72	\$41.58
Apprentice - 2nd year	\$21.78	\$27.23	\$27.23	\$32.67	\$49.01
Apprentice - 3rd year	\$21.78	\$27.23	\$27.23	\$32.67	\$49.01

Table 2 of 3

Classification	Shiftwork - Monday to Friday - non-baking production employees	Early morning shift - baking production employees	Night shift - baking production employees	Saturday - shiftworkers	Sunday - shiftworkers
Apprentice - 1st year	\$24.02	\$20.79	\$24.02	\$27.72	\$32.34
Apprentice - 2nd year	\$28.31	\$24.50	\$28.31	\$32.67	\$38.12
Apprentice - 3rd year	\$28.31	\$24.50	\$28.31	\$32.67	\$38.12

Table 3 of 3

Classification	Public holiday - shiftworkers	Overtime - Monday to Saturday - first 3 hours	Overtime - Monday to Saturday - after 3 hours	Overtime - Sunday	Overtime - public holiday
Apprentice - 1st year	\$41.58	\$27.72	\$36.96	\$36.96	\$46.20
Apprentice - 2nd year	\$49.01	\$32.67	\$43.56	\$43.56	\$54.45
Apprentice - 3rd year	\$49.01	\$32.67	\$43.56	\$43.56	\$54.45

Allowances

Allowances	Rate
Apprentice training fees and textbook costs reimbursement	reimbursement of training fees for prescribed courses and the cost of prescribed textbooks
Apprentice travel to block release training reimbursement	reimbursement for the excess reasonable travel costs incurred in the course of travelling to and from the training
Cold work allowance - 0°C and above	\$0.30 per hour while so employed
Cold work allowance - below 0°C	\$0.76 per hour while so employed
District allowance - Broken Hill	\$0.99 per hour
First aid allowance	\$11.41 per week
Laundry allowance - full-time employees	\$6.25 per week
Laundry allowance - part-time or casual employees	\$1.25 per shift
Liquor licence allowance	\$27.21 per week
Meal allowance	\$19.45 for the first meal and \$17.63 for an extra meal if overtime worked is more than 4 hours
Protective or special clothing reimbursement	reimbursement for the cost of purchasing protective or special clothing such as a uniform, dress or other clothing and the cost of replacement items, when replacement is due to normal wear and tear
Recall allowance	the appropriate rate for all hours worked with a minimum of 3 hours on each occasion
Travelling / transport	
Excess travelling costs - temporary transfer to another branch or shop	reimbursement of all extra transport costs
Transport reimbursement - starting or finishing after 10pm or before 7am - normal means of transport unavailable	reimbursement for the cost of taking a commercial passenger vehicle from the place of employment to the usual place of residence
Vehicle allowance	\$0.78 per km
Working away from usual workplace - travelling time reimbursement - Monday to Saturday	payment at the minimum hourly rate for time spent travelling in excess of time normally spent travelling between home and the usual place of employment
Working away from usual workplace - travelling time reimbursement - Sunday and public holiday	payment at the minimum hourly rate + 50% for time spent travelling in excess of time normally spent travelling between home and the usual place of employment