

Pay Guide - Market and Social Research Award

[MA000030]

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Pay rates change from 1 July each year, the rates in this guide apply from 01 November 2020.

Information about the definition and operation of allowances, penalties and overtime can be found in the [award](#) and the [Pay and Conditions Tool](#).

The best way to get general pay and conditions advice is to register for [My account](#) on our website. Once you have registered you can ask questions and save replies, view tailored information relevant to you and save pages, pay rates and awards.

Rates of pay

Adult

Full-time & part-time

Classification	Weekly pay rate	Hourly pay rate	Saturday	Sunday	Public holiday	Overtime	Out-of-hours - Monday to Friday - 8pm to 8am
Market research trainee	\$789.70	\$20.78	\$26.59	\$32.40	\$32.40	\$25.98	\$26.59
Support employee first year	\$858.80	\$22.60	\$28.41	\$34.22	\$34.22	\$28.25	\$28.41
Support employee thereafter	\$883.20	\$23.24	\$29.05	\$34.86	\$34.86	\$29.05	\$29.05
Market research interviewer	\$883.20	\$23.24	\$29.05	\$34.86	\$34.86	\$29.05	\$29.05
Executive (face-to-face) interviewer and door-to-door interviewer	\$891.80	\$23.47	\$29.28	\$35.09	\$35.09	\$29.34	\$29.28
Editor/Coder/Keyboard operator	\$898.20	\$23.64	\$29.45	\$35.26	\$35.26	\$29.55	\$29.45
Team leader	\$940.40	\$24.75	\$30.56	\$36.37	\$36.37	\$30.94	\$30.56
Field supervisor	\$1,010.10	\$26.58	\$32.39	\$38.20	\$38.20	\$33.23	\$32.39
Research assistant	\$1,010.10	\$26.58	\$32.39	\$38.20	\$38.20	\$33.23	\$32.39
Field manager	\$1,103.30	\$29.03	\$34.84	\$40.65	\$40.65	\$36.29	\$34.84
Research officer	\$1,103.30	\$29.03	\$34.84	\$40.65	\$40.65	\$36.29	\$34.84
Research manager	\$1,452.20	\$38.22	\$44.03	\$49.84	\$49.84	\$47.78	\$44.03

Casual

Classification	Hourly pay rate
Market research trainee	\$25.98
Support employee first year	\$28.25
Support employee thereafter	\$29.05
Market research interviewer	\$29.05
Executive (face-to-face) interviewer and door-to-door interviewer	\$29.34
Editor/Coder/Keyboard operator	\$29.55
Team leader	\$30.94
Field supervisor	\$33.23
Research assistant	\$33.23
Field manager	\$36.29
Research officer	\$36.29
Research manager	\$47.78

Allowances

Allowances	Rate
Damage to or theft of clothing or belongings reimbursement	reimbursement for clothing or belongings up to a maximum of \$501.20 per claim
Expenses reimbursement	reimbursement for all expenses which have been actually and properly incurred for work purposes
Relocation reimbursement	reimbursement for the reasonable costs for relocating personal and household effects and members of their immediate dependent family
Telephone reimbursement - installation required	reimbursement for the cost of installation, rental and all telephone calls made as part of the employee's work duties
Telephone reimbursement	reimbursement for the cost of rental and all telephone calls made as part of the employee's work duties
Vehicle allowance	\$0.78 per km

Disclaimer

The Fair Work Ombudsman is committed to providing advice that you can rely on.

The information contained in this guide is general in nature. If you are unsure about how it applies to your situation you can call us on 13 13 94 or speak with a union, industry association or workplace relations professional.