



Fair Work  
OMBUDSMAN

## Pay Guide - Market and Social Research Award

**[MA000030]**

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Pay rates change from 1 July each year, the rates in this guide apply from the first full pay period on or after 01 July 2022.

Information about the definition and operation of allowances, penalties and overtime can be found in the [award](#) and the [Pay and Conditions Tool](#).

The best way to get general pay and conditions advice is to register for [My account](#) on our website. Once you have registered you can ask questions and save replies, view tailored information relevant to you and save pages, pay rates and awards.

# Rates of pay

## Adult

### Full-time & part-time

Classification	Weekly pay rate	Hourly pay rate	Saturday	Sunday	Public holiday	Overtime	Out-of-hours - Monday to Friday - 8pm to 8am
Market research trainee	\$849.40	\$22.35	\$28.58	\$34.81	\$34.81	\$27.94	\$28.58
Support employee first year	\$920.80	\$24.23	\$30.46	\$36.69	\$36.69	\$30.29	\$30.46
Support employee thereafter	\$946.90	\$24.92	\$31.15	\$37.38	\$37.38	\$31.15	\$31.15
Market research interviewer	\$946.90	\$24.92	\$31.15	\$37.38	\$37.38	\$31.15	\$31.15
Executive (face-to-face) interviewer and door-to-door interviewer	\$956.10	\$25.16	\$31.39	\$37.62	\$37.62	\$31.45	\$31.39
Editor/Coder/Keyboard operator	\$963.10	\$25.34	\$31.57	\$37.80	\$37.80	\$31.68	\$31.57
Team leader	\$1,008.20	\$26.53	\$32.76	\$38.99	\$38.99	\$33.16	\$32.76
Field supervisor	\$1,083.00	\$28.50	\$34.73	\$40.96	\$40.96	\$35.63	\$34.73
Research assistant	\$1,083.00	\$28.50	\$34.73	\$40.96	\$40.96	\$35.63	\$34.73
Field manager	\$1,182.90	\$31.13	\$37.36	\$43.59	\$43.59	\$38.91	\$37.36
Research officer	\$1,182.90	\$31.13	\$37.36	\$43.59	\$43.59	\$38.91	\$37.36
Research manager	\$1,557.00	\$40.97	\$47.20	\$53.43	\$53.43	\$51.21	\$47.20

## Casual

<b>Classification</b>	<b>Hourly pay rate</b>	<b>Overtime</b>
Market research trainee	\$27.94	\$27.94
Support employee first year	\$30.29	\$30.29
Support employee thereafter	\$31.15	\$31.15
Market research interviewer	\$31.15	\$31.15
Executive (face-to-face) interviewer and door-to-door interviewer	\$31.45	\$31.45
Editor/Coder/Keyboard operator	\$31.68	\$31.68
Team leader	\$33.16	\$33.16
Field supervisor	\$35.63	\$35.63
Research assistant	\$35.63	\$35.63
Field manager	\$38.91	\$38.91
Research officer	\$38.91	\$38.91
Research manager	\$51.21	\$51.21

## Allowances

Allowances	Rate
Damage to or theft of clothing or belongings reimbursement	reimbursement for clothing or belongings up to a maximum of \$501.20 per claim
Expenses reimbursement	reimbursement for all expenses which have been actually and properly incurred for work purposes
Relocation reimbursement	reimbursement for the reasonable costs for relocating personal and household effects and members of their immediate dependent family
Telephone reimbursement - installation required	reimbursement for the cost of installation, rental and all telephone calls made as part of the employee's work duties
Telephone reimbursement	reimbursement for the cost of rental and all telephone calls made as part of the employee's work duties
Vehicle allowance	\$0.91 per km

## Disclaimer

The Fair Work Ombudsman is committed to providing advice that you can rely on. You can find out more about accountability and what you can expect from us in our [Customer service charter](http://www.fairwork.gov.au/our-commitment-to-you) at [www.fairwork.gov.au/our-commitment-to-you](http://www.fairwork.gov.au/our-commitment-to-you).

We take care to ensure that data in this pay guide is accurate and incorporates changes to minimum rates of pay, allowances and penalty rates in awards as soon as they come into effect.

However, there may be a delay between when a change takes effect and when the data in this pay guide is updated. This means we cannot guarantee the accuracy, reliability, currency or completeness of the data in this pay guide.

When considering data in this pay guide you should also have regard to the relevant award, which can be found through our [Awards page](http://www.fairwork.gov.au/awards) at [www.fairwork.gov.au/awards](http://www.fairwork.gov.au/awards). If our data is inconsistent with the award, then the award applies.

If you need further assistance with this pay guide you can [contact us](http://www.fairwork.gov.au/contact-us) by visiting [www.fairwork.gov.au/contact-us](http://www.fairwork.gov.au/contact-us) or by calling us on 13 13 94. Alternatively, you may wish to get independent advice from a union, employer association or lawyer.

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